

The new contacts and numbers by topic/purpose effective July 1 for Behavioral Health Services for WVCH are:

Topic/purpose	Contact & Number
Providers needing assistance with authorization submission or status, or care coordination	WVP Behavioral Health Coordinators: 503-365-6531 or 503-371-7701 Opt 2, Opt 4
Providers with general questions related to this transition	WVP Provider Relations: 503-587-5123
Members needing to access services  Members with challenges accessing services or needing additional support will be routed to the WVP Behavioral Health Coordinators	WVCH Customer Service: 503-584-2150
Provider fax number for authorization submission	WVP Behavioral Health fax: 503-581-7422